

Who we are

English Auctioneers & Valuers Ltd. is a Cork based provider of property services.

Our commitment to privacy

We take our responsibility to protect the personal information provided to us seriously. This statement explains how we do that. It sets out what we do with the personal information we hold, how we protect it, and it explains your privacy rights (if applicable).

If we change this Privacy Statement:

English Auctioneers & Valuers Ltd. might update this Privacy Statement from time to time. When we have to do this the revised statement will be posted on this page, and where appropriate, by notification on our homepage. You should check this page from time to time to review any changes we have made.

The personal information we collect:

When we collect personal information, we are open about how we will use it.

We collect information:

- ♣ through our website or the website of our affiliates - for example names, addresses or email details.
- ♣ from meetings with staff or business contacts, such as exchanging business cards, or collecting information at conferences or business events.
- ♣ that you provide to us in connection with the services we provide, for example in connection with tenancy or a lease agreement.
- ♣ that we use to validate your identity, such as a passport or proof of residency document.

Our legal basis for processing your information

We rely upon a number of different legal bases for processing personal information and special category personal information – these include processing personal information where it is in our legitimate interests to do so, where this is necessary for the fulfilment of a contract or where the processing is necessary to carry out our obligations under employment law. Where we rely on our legitimate interests, this means that we use personal information to run our business and to provide the services we have been asked to provide. We only collect information that has been supplied voluntarily, you do not have to provide us with personal information. However, if you do not provide us with information we need by law or require to do work, we may not be able to offer certain products and services.

How we use your information

- ♣ We use your personal information in compliance with all the relevant laws and may use it in one or more of the following ways:
- ♣ We may use the personal information of tenants or other natural persons you have supplied us with to carry out work such as lease management on your behalf.
- ♣ We may use the contact information you supply to respond to your requests.
- ♣ We may use identification verification documents to meet with regulatory and legal requirements to verify who you are as a condition of providing **English Auctioneers & Valuers Ltd** services and products.
- ♣ We may use personal financial information to assess your eligibility for **English Auctioneers & Valuers Ltd** products and services.

♣ Where you give us consent, we use personal information to provide you with marketing and advertising about **English Auctioneers & Valuers Ltd.** services, you can opt out of this at any time from our office info@cobhproperty.com

♣ Personal information may be used to inform you of services that may be of interest to you from **English Auctioneers & Valuers Ltd**

♣ Personal information is used to make your online experience as smooth as possible – for example by setting cookies and tailoring what you see on the website.

Whom we share personal information with

We may share your personal information with:

♣ **English Auctioneers & Valuers Ltd.** employees who require it to perform their jobs.

♣ Organisations that support the products or services we provide to you.

♣ Anyone you give us permission to share it with.

♣ Official bodies to detect and prevent criminal activity e.g. money laundering, theft, fraud, terrorism, cybercrime.

We will never sell your personal information and we take steps to keep your details safe and secure.

Stopping us contacting you

If you have provided us with consent to supply you with marketing and information, you can withdraw your consent at any time by email to info@cobhproperty.com

Where we keep and process your information

We do not the information we collect from you outside the European Economic Area (EEA). It may be processed by staff or our suppliers outside the EEA.

Keeping your information safe

We commit to maintaining the deployment of appropriate security to protect personal information wherever it is located, and whether it is in electronic or manual form. To do this we may use a variety of mechanisms depending on where the information is stored and the relationship between **English Auctioneers & Valuers Ltd.** and any recipient organisations.

Your Rights

Where applicable you may have the following rights over your personal information:

Request a copy of the information we hold

You can access the personal information we hold about you. To do so please contact us by email at info@cobhproperty.com. There is no charge for us providing this information to you. You can also ask for information that you have provided to us in a machine-readable format, so you can transfer it to another organisation if you want to.

Ask us to not use your information

If for any reason you do not want us to hold or use your information please contact us by email at info@cobhproeprty.com. We may need to keep some of your information for legal and business reasons, for example to comply with a regulatory requirement.

Have your information corrected

If you think the personal information we hold is wrong contact us at info@cobhproperty.com and we will check and correct it if necessary. We are committed to holding personal information that is accurate and current.

How long we keep your information

We endeavour to keep your information for as long as we need it for legitimate business or legal reasons. We will then delete it safely and securely. If you would like us to delete your information please contact us info@cobhproperty.com

How to complain

If you need to make a complaint about our handling of your personal information, please contact us directly at info@cobhproperty.com. If you are unhappy with how we deal with your complaint, you can contact your Country Data Protection Authority if applicable.

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24th May 2018

English Auctioneers & Valuers Ltd. recognises the importance of your privacy on line. We value your business and hold all the information you provide us in strict confidence. At times, we will ask our clients and future clients for personal information. This information can be your name, address, phone number, email address to name a few. When you provide us with personal information, it helps us help you reach your property goals and to provide you with a better service.

English Auctioneers & Valuers Ltd. is the sole owner of information collected on this site. We will take all possible steps to keep your personal information confidential. This includes strictly limiting internal access to client information databases, and communicating our online privacy statement to all our employees. English Auctioneers & Valuers Ltd will not sell, lease/ rent or disclose our clients' personal information to other companies for use in selling products or services.

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If you have any questions or concerns regarding this privacy statement, the practices of this website, or your dealings with English Auctioneers & Valuers Ltd. , please email info@cobhproperty.com

If you wish to unsubscribe from info@cobhproperty.com and/or not receive emails from us, please let us know by sending us an e mail to info@cobhproperty.com

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English Auctioneers & Valuers Ltd is the sole owner of information collected on this site. We will take all possible steps to keep your personal information confidential. This includes strictly limiting internal access to client information databases, and communicating our online privacy statement to all our employees. **English Auctioneers & Valuers Ltd.** will not sell, lease/rent or disclose our clients' personal information to other companies for use in selling products or services.

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